



REGULATIONS

1. The purchase of the voucher can be made by e-mailing an inquiry to the following address: info@massagemission.pl and by phone at: +48 515 743 716
2. Payments for the purchased voucher can be made personally by cash or card payment at the Reception Desk selected Hotel (after placing the order by e-mail or phone call) or via bank transfer (after placing the order by e-mail). The number of our bank account:

Massage Mission Malwina Karkula-Parysek

IBAN: PL 73 1950 0001 2006 0044 8237 0001

SWIFT/BIC Code Bank Pekao: PKOPPLPW

transfer title: voucher for: name and surname of the person you want to give the voucher to.

3. At your request, we will send an invitation to the indicated postal address ((shipping cost should be added)
4. A SPA voucher can be purchased for a specific treatment, package or a specific amount.
5. The SPA voucher is valid for maximum 3 months from the date of issue.
6. The expiration date is not extended. After its expiry, unused services / amount are forfeited and can not be claimed
7. Cost-free cancellation or change of the reserved start date is possible 24 hours before the planned implementation of services.
8. Cancellation of the visit on the day of implementation results in the loss of 100% of the value of the procedure being performed.

9. Realization of the voucher is subject to reservation at least one week before the expiration date of the voucher. If you try to book a treatment after this date:
 - the availability of services can be significantly limited by current reservations
 - The spa is not responsible for the inability to implement the voucher due to the lack of free dates or the presence of contraindications for the procedure
10. The spa may refuse to carry out the voucher if:
 - expiry date
 - damage to the extent that it is impossible to read the content
 - presence of contraindications for the procedure
11. The voucher contains a contact phone number to the SPA and the address, so that the recipient can make an appointment at a convenient time.
12. By completing the voucher, the recipient has the option of making an appointment for a voucher twice - if no appointment is made, the voucher becomes invalid.
13. The type of the treatment purchased through the SPA Voucher can be changed into another treatment of the same value or another treatment with a higher value with an additional payment of the difference.
14. The voucher is not exchangeable for cash in whole or in part, nor can it be refunded. The voucher is not a means of payment for home care cosmetics.
15. The voucher can not be placed on the market. In this case, it will be canceled.
16. The purchase and use of the voucher means that you agree to the content of the regulations and commit to comply with them.
17. The content of the regulations is available on the website www.massagemission.pl, in the gift vouchers / regulations tab. At the time of purchase, it is possible to submit the regulations in writing on request.